

# Pharma Logistics

Welcome to 3-Step Returns.



clean



comply



collect

**Pharma** *Logistics*<sup>®</sup>

# As easy as 1-2-3

The pharmaceutical returns process is a huge hassle. It's hard enough to keep track of expired medications and temp outs. But how do you know which products you can return to the manufacturer for credit? And how much you'll get, and when? And which ones should be classified as hazardous waste?

With Pharma Logistics, you don't have to worry about any of that. We return or dispose of everything you can't dispense. We deal with the details according to regulations. Finally, we make sure you get maximum credit. Let Pharma Logistics handle it all for you with 3-Step Returns: **Clean. Comply. Collect.**



# clean



## Don't worry about what's returnable and what's not.

Pharma Logistics takes ANY pharmaceutical product you can't dispense, including these categories:

- Controlled substances (Schedules II-V)
- Expired
- Indated
- Recalled
- Waste (hazardous or non-hazardous)
- Withdrawn
- Overstocked
- Partials
- Over-the-counter
- Prescription
- Physician samples
- Clinical trial products
- Patient returns
- Health and beauty care products
- Repackaged products

Just tell us how you'd like to get them out of your pharmacy:

### 1. We'll pick them up.

Schedule the time that's best for you, and your experienced, fully trained service rep will be there.

### 2. Box and ship them to us.

Use our handy web-based application to sort your returns and waste. Send the returns in our prepaid mailer, and we'll still come pick up your waste.



# comply



## Pass every audit and inspection when Pharma Logistics handles your compliance paperwork.

We provide easy, secure, 24/7 access to the following documents for your pharmacy:

- Controlled substance documentation
- Certificates of disposal
- Recall reporting

Compliance is at the heart of everything we do. We have a complete understanding of federal, state and local regulations, including training requirements. We help you comply with these federal agencies:

- DEA
- DOT
- EPA
- JCAHO
- And more
- PDMA
- NIOSH
- OIG
- OSHA



# collect



## Get the credit you deserve with

**Pharma Logistics.** We track every product throughout the returns process and follow up until your credit is issued. We let you know when your credit goes through, so you're never left wondering.

Pharma Logistics is the ONLY reverse distributor that delivers:

- **100% maximum credit** — Get credit based on actual product value, not estimates.
- **Accountability for credit allocation** — See exactly how much credit you get per product with our proprietary auditing process. Line by line, we match your credits to the manufacturers' credit memos.
- **Quick account updates** — Stay informed without even having to ask. Your service rep will update you in person and e-mail you short summaries regarding credit disbursements, job completion and more.
- **Easy access to account info** — Check your account online anytime, 24/7, through our Payback™ returns management solution — or ask your Customer Advocate to check for you.

# client experiences

"Moving to Pharma Logistics is one of the best moves I have made. The credits come faster than I thought possible. If you are not quite happy with the service you are getting, and are a bit concerned about switching companies, I would say try Pharma Logistics. I think you will be surprised."


— Carl Whittemore  
Pharmacy Purchasing Coordinator  
Faxton St. Luke's Healthcare

"Pharma Logistics: You have removed the chaos from outdated pharmaceutical returns and turned it into a state-of-the-art system, providing choices of detail and cost with minimal pharmacy staff involvement."

— Sandra Yadouga  
Director of Pharmacy  
Barnes-Kasson Hospital

"This has been an outstanding service addition for our staff. It has saved us both time and money, which are very valuable in today's economy. Keep up the good work. Thank you!"

— Doug Bennett  
Director of Pharmacy  
Coshocton County Memorial Hospital



Let Pharma Logistics handle your returns hassle. We make it easy with our 3-Step Returns. Clean. Comply. Collect. From the U.S. government and hospitals to independents and chains, pharmacies of all types have trusted us since we opened in 1996. And more than 97 percent choose to work with us year after year. Learn more at [www.pharmalogistics.com](http://www.pharmalogistics.com)

**Pharma** *Logistics*®

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